

FREQUENTLY ASKED QUESTIONS + TICKETING PROCESS

General Questions

What are the dress code descriptions for the events?

- Chic Casual: Ladies in nice casual evening attire: dresses, slacks, skirts, nice blouse or top, etc. Men in trousers with button up shirts and polos. Jeans (aside from designer), shorts and cut-offs are not appropriate.
- Upscale and Business Casual: Similar to chic, however, a little nicer. Men with jackets but no ties.
- Comfortable Casual: Comfortable attire is appropriate: shorts, pants, jeans, skirts, etc. Formal, semi-formal and business attire, bathing suits and cut-offs are not appropriate.
- Formal: Black Tie.
- Semi-Formal: Ladies in cocktail attire and suits. Men in coat and tie. Black tie optional.
- Sunday Stylish: Something you would wear to religious services. Coats and ties are not required.

Where do you park for events?

Parking Lots are located around downtown Charleston, including directly across from Marion Square on King and Calhoun next to the Francis Marion Hotel. Curb side metered parking is also available on King, Calhoun and Meeting streets. Meters must be paid exact amounts (in change) until 6:00PM, except Sundays.

How do I get around during the Festival?

The Festival does not want attendees to drink and drive. We encourage our guests to take alternative means of transportation if impaired and unable to drive. These include:

- CARTA: www.ridecarta.com

How do I Volunteer for the Festival?

Volunteers are needed in a number of positions throughout the weekend. Recruitment begins in November and continues until the positions are filled. Volunteer orientation takes place in February and Team Captains are selected in advance. If interested in receiving an application, sign up to receive Volunteer emails at www.charlestonwineandfood.com or email contact details to volunteers@charlestonwineandfood.com.

How do I become a Vendor inside the Village?

Vendor applications are available for culinary related business in mid-August. Vendor spaces are available first to sponsors, then to existing vendors, and then, if available, to new vendors. Space is limited. If interested in receiving an application, send contact information to randi@charlestonwineandfood.com.

Where is the best place to stay during the Festival?

Several Hotel Partners offer various accommodation offerings and packages for the Festival. Visit the [For Travelers](#) section of the web site for details.

Where is the nearest ATM?

BB&T, the Festival's official bank and Signature Title Sponsor, offers a convenient ATM inside Marion Square throughout the Festival weekend.

What does the Festival benefit?

The Festival is a 501(c)(3) non-profit organization that benefits a variety of charitable endeavors. The Signature Charities for 2010 are Louie's Kids and Slow Food Charleston. The Festival also has established culinary scholarships to benefit students at the Culinary Institute of Charleston, the College of Charleston and the Art Institute of Charleston. All the leftover food at the Festival is donated to the Crisis Ministries. The Festival also partners with Charleston magazine to host Amuse Bouche, an annual fundraiser for the Lowcountry Food Bank's Kid Café Program. To learn more, check back soon and visit [About the Festival](#).

Ticketing Questions:

What do you receive with admission to the Culinary Village?

Admission to the Culinary Village provides an adult guest with the following:

- access to the Grand Tasting Tents AT A SET TIME depending on which ticket time you purchase
- Guests also receive a commemorative etched glassware and free food and wine samples in the Grand Tasting Tents (70 vendors, samples are bite-size and not full meals.)
- ALL DAY ACCESS TO THE FOLLOWING AREAS THE DAY YOU PURCHASE YOUR TICKET (schedule for times of events/tent on the web site under Culinary Village in the fall:
 - access to the SCE&G Cooking Celebrity Kitchen (first come basis for seating; space is limited; no food sampling included at demos; just instruction)
 - access to the Certified Angus Beef Outdoor Living/Grilling Area (small samples)
 - **Access to the Art Institute of Charleston Cooking Competition Tent on SATURDAY ONLY!**
 - access to the BB&T Hospitality Tent
 - access to the Charleston Cooks! Book Signing Tent

What's included in the ticket price for events?

- For Main Event Tent parties—the Ben Arnold Beverage Company's Opening Night Party, the Gullah Tribute Luncheon, The Art Institute of Charleston and Charleston magazine's Bubbles & Sweets, Lowcountry Gospel Brunch and the BBQ, Blues & Brew—all food and beverages are included in ticket price. Each of these events* includes food stations where guests can go and get small plates from each station. Wine will be served at every event, along with water, and sometimes beer, cocktails, tea and coffee. For the Opening Night Party and Bubbles & Sweets, guests also receive a commemorative glassware.
- The Restaurant Dine-Around is a five-course dinner at a select restaurant with wine pairings, tax and tip included. Any spirits, beer or special bar requests are separate.
- Pinot Envy Uncorked includes wine tastings and food stations featuring sustainable seafood by Crew Carolina.
- The Wine Receptions by Land and Sea includes wine tastings from a featured wine maker, along with passed hors d'oeuvres from a local restaurant.
- The King Street Sip & Stroll includes wine tastings at each of the store along with gourmet food nibbles Whole Foods Market.
- Wine Around the Garden features winemakers pouring samples of varietals around the gardens. Five area restaurants/chefs will be featuring farm-to-table samplings at the end of the event.
- The Wadmalaw Farm to Table Excursion includes lunch.

- The Celebrity Author Reception includes hors d'oeuvres by MUSE restaurant and wine (TBD).
- Refer to the web site for details on the Food + Wine with a View, Beer Dinners, Bourbon-Q Dinner and Dining for Diversity.

**The Brunch will be served directly to guests at their assigned restaurant's table and features 3-courses.*

Are there assigned seats for events?

Most events are open seating without assigned placement and seating is very limiting. High top tables and soft sofas are at most of the Main Tent events. The following events will have a seat assigned to guests upon arrival: Lowcountry Gospel Brunch, Restaurant Dine-Around, Beer Dinners, Bourbon-Q Dinner, Dining for Diversity and Food + Wine with a View.

Are kids allowed at events?

No. All Festival events are 21 and older and no children are allowed to attend any Festival event.

What is the process for receiving tickets once they are ordered?

Each ticket holder will receive a confirmation receipt immediately after the order is placed that provides a link to download and print a copy of a unique bar code confirmation receipt. Please print your ticket receipt(s) out and bring them to each event you purchased ticket(s) to attend. This receipt will be scanned on-site at stations located near the event entrance. You will receive a wristband to gain access into the event once your receipt is scanned. For the King Street Sip & Stroll, guests will be notified which site for check-in.

* The following events do not require a wristband** and you go directly to the event location. Your name will be on the guest list: The Perfect Pairing Winemaker Luncheons, Table to Farm Excursion, Wine Around the Garden**, Connoisseur Tasting, 1000pt Tasting, Red, White and Lowcountry SpiritLine Cruise, Restaurant Dine-Around, Pinot Envy Uncorked!**, Celebrity Author Reception**, Food + Wine with a View, Wine and Beverage Seminars and Wine Receptions by Land and Sea**, Beer Dinners, Dining for Diversity and the Pitmaster Bourbon-Q Dinner. **wristbands will be given out at the actual event location.

ATTENTION, DO NOT COPY YOUR TICKETS! All tickets will be scanned for authenticity and only the first ticket will be converted to an event wristband.

However, if you damage, misplace, or stain your printed ticket, you may print another copy of your ticket at any time by following the instructions in your email receipt.

How do I reprint my ticket?

You can reprint your ticket by visiting the [Reprint Ticket link](#) on the Festival's homepage.

Will an event sell-out?

Most events sell out before the actual weekend. All events are limited and the Festival encourages all interested guests to purchase tickets in advance to ensure attendance.

Are tickets refundable?

Tickets are non-refundable and non-transferable. All events take place rain or shine.

What is a Ticket Account?

Guests can set up an account this year when they purchase their first set of tickets. Once the account is set, the ticket holder will receive an email with the log-in and password information. They can then log in to this account throughout the year to check past ticket order(s), reprint tickets and order more tickets. It is the best way to manage your orders to the Festival. If you forget your password, you can reset it by visiting the [Account Login area](#) on the Festival's homepage.

How will I know which house I will go to for the Wine Receptions by Land and the Celebrity Author Reception?

Two weeks before the Festival, ticket holders of the Wine Receptions will received a personalized invitation to the particular home, with directions and details on the *winemaker (for reception only)*.